Name :	
Roll No. :	A Dame of Cambridge and Conferent
Invigilator's Signature :	

## CS/BHMCT/SEM-1/HM-102/2012-13 2012 FOOD AND BEVERAGE SERVICE-I

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks. Candidates are required to give their answers in their own words as far as practicable.

## **GROUP – A**

## (Objective Type Questions)

Fill in the blanks :  $10 \times 1 = 10$ 1. The size of a cover is ..... a) A restaurant focuses on a theme is called ...... b) c) Institution catering comes under ...... ..... is the French term for station waiter. d) Chef de étage means ...... e) Bloody Merry is a cocktail, normally served f) in ..... Another name of Dispense Bar ...... g)

- h) Senior captain of a Restaurant reports to ......
- i) Size of a full plate is .....
- j) Sauces are presented at guest table in ..........

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- 2. Draw the diagram of five glasses; define their capacity and purpose of use.
- Briefly define the function of room service department and 3. differentiate between centralized and decentralized room service
- 4. Define the advantages and disadvantages of French service.
- 5. Briefly define about five qualities, a food and beverage service personnel should have.
- Define side board and Draw the diagram of sideboard. 6.

## **GROUP – C** (Long Answer Type Questions)

Answer any *three* of the following.  $3 \times 15 = 45$ 

- 7. Define the salient features of Gueridon service and buffet service along with their advantages and disadvantages.
- 8. Draw the hierarchy chart of food and beverage service department of a 5 star hotel. Briefly define the duties and responsibilities of Food and Beverage manager, Maitre-dehotel and Food service waiter.

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- 10. Explain the factors that should be considered for selecting food service equipment.
- 11. Draw the organization chart of a bar and explain the duties of each member.

9.

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