	Utech
Name:	
Roll No.:	In Spanies (1) Executings 2nd Explored
Invigilator's Signature :	

CS/BHM (OLD)/SEM-1/HM-103/2009-10 2009 **HOUSEKEEPING**

Time Allotted: 3 Hours Full Marks: 70

The figures in the margin indicate full marks. Candidates are required to give their answers in their own words as far as practicable.

GROUP - A (Objective Type Questions)

1.	Defi	$10 \times 1 = 10$	
	i)	DND	
	ii)	Crib	
	iii)	Dirty dozen	
	iv)	000	
	v)	Casters	
119	07		[Turn over

[Turn over

CS/BHM (OLD)/SEM-1/HM-103/2009-10





- vii) Scanty Baggage
- viii) Twin room
- ix) Skipper
- x) SPATT.

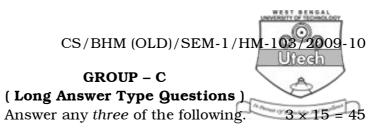
GROUP – B (Short Answer Type Questions)

Write short notes on any three of the following.

 $3 \times 5 = 15$

- 2. Amenities provided in guest room.
- 3. Bathroom supplies.
- 4. VIP amenities.
- 5. Function of H.K. Department.

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- 6. Explain the term spring cleaning in guest room.
- 7. Write short notes on the following :
 - a) Second service
 - b) Evening service
- 8. Explain the attributes of a housekeeper
- 9. Explain the procedure of room & toilet cleaning.