HOUSEKEEPING, HYGIENE AND SANITATION (SEMESTER - 2)

CS/BHM (O)/SEM-2/HM-203/09

UNIVERSITY OF TECHNOLOGY	
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An Alexander (A. Karantinian State Experience)	

1.	Signature of Invigilator				Œ	Annu or	Daniele ?	Judan	10-1	<u>‡</u> _	/ * ≊
2.	Signature of the Officer-in-Charge	. No.									
	Roll No. of the Candidate										
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CS/BHM (O)/SEM-2/HM-203/09 **ENGINEERING & MANAGEMENT EXAMINATIONS, JUNE - 2009** HOUSEKEEPING, HYGIENE AND SANITATION (SEMESTER - 2)

Time: 3 Hours 1 [Full Marks: 70

INSTRUCTIONS TO THE CANDIDATES:

- This Booklet is a Question-cum-Answer Booklet. The Booklet consists of 32 pages. The questions of this concerned subject commence from Page No. 3.
- 2. In Group - A, Questions are of Multiple Choice type. You have to write the correct choice in the box provided against each question.
 - For Groups B & C you have to answer the questions in the space provided marked 'Answer h) Sheet'. Questions of Group - B are Short answer type. Questions of Group - C are Long answer type. Write on both sides of the paper.
- Fill in your Roll No. in the box provided as in your Admit Card before answering the questions. 3
- Read the instructions given inside carefully before answering. 4.
- You should not forget to write the corresponding question numbers while answering. 5.
- 6. Do not write your name or put any special mark in the booklet that may disclose your identity, which will render you liable to disqualification. Any candidate found copying will be subject to Disciplinary Action under the relevant rules.
- 7. Use of Mobile Phone and Programmable Calculator is totally prohibited in the examination hall.
- You should return the booklet to the invigilator at the end of the examination and should not take any 8. page of this booklet with you outside the examination hall, which will lead to disqualification.
- Rough work, if necessary is to be done in this booklet only and cross it through. 9.

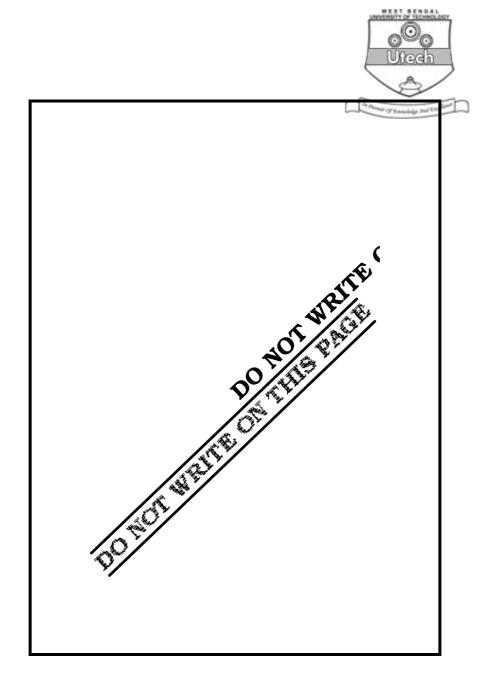
No additional sheets are to be used and no loose paper will be provided

FOR OFFICE USE / EVALUATION ONLY Marks Obtained Group - B Group - A Group - C Examiner's Question Total Signature Number Marks Marks Obtained

Head-Examiner/Co-Ordinator/Scrutineer

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ENGINEERING & MANAGEMENT EXAMINATIONS, JUNE - 2009 HOUSEKEEPING, HYGIENE AND SANITATION SEMESTER - 2

Time: 3 Hours [Full Marks: 70

GROUP - A

(Multiple Choice Type Questions)

1.	Cho	ose th	ne correct alternatives for the fo	ollowing	ý :	10 × 1 = 10
	i)	Abr	asive is a type of			
		a)	Furniture	b)	Cleaning agent	
		c)	Wall covering	d)	Pesticide.	
	ii)	'Hoo	overing' is a term used for			
		a)	Polishing	b)	Dry washing	
		c)	Vacuum cleaning	d)	Scrubbing.	
	iii)	Whi	ite cement is used to prepare			
		a)	Granolithic floor	b)	Terrazzo floor	
		c)	Resin seamless floor	d)	Magnesite floor.	
	iv)	Ма	gnesite oxychloride flooring is u	sed in		
		a)	Corridors	b)	Laundry	
		c)	Linen room	d)	Bathroom.	
	v)	'The	ermoplastic' is nothing but a typ	pe of		
		a)	Furniture	b)	Floor finish	
		c)	Curtain	d)	Detergent.	

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	vi)	'Pile'	is associated with		AND THE PARTY OF T				
		a)	Food	b)	Granite floor finish				
		c)	Linen d)	Carpe	t.				
	vii)	Percl	hloroethylene is a type of		As Planning (5° Examples for First Expellent)				
		a)	Detergent	b)	Dry cleaning agent				
		c)	Floor finish	d)	Adhesive.				
	viii) The most suitable material used for kitchen uniform is								
		a)	Synthetics	b)	Silk				
		c)	Terry cotton	d)	Cotton.				
	ix)	Cupr	rinol is a type of						
		a)	Detergent	b)	Equipment				
		c)	Pesticide	d)	Wall covering.				
	x)	Oxal	ic acid is used to remove						
		a)	Coffee stain	b)	Blood stain				
		c)	Protein stain	d)	Iron rust stain.				
			GROUP	- B					
			(Short Answer Ty	pe Qu	estions)				
			Answer any three of the	follow	ing questions.	$3 \times 5 = 15$			
2.	Describe the lost and found procedure followed in standard hotels.								
3.	Write a note on personal hygiene of employees in hotel operations.								
4.	Describe the importance of control desk notice board.								
5.	Write a short note on protective clothing for hotel employees.								

Write the different types of floor cleaning mechanical equipment used in housekeeping.

6.



5 **GROUP – C**

(Long Answer Type Questions)

Answer any three of the following questions

 $3 \times 15 = 45$

- 7. What are floor seals? What precautions should be taken while applying seals? 5 + 10
- 8. Draw a neat picture of a chambermaid's trolley with proper labelling and write its importance in housekeeping. 5 + 10
- 9. Write the sources of water pollution. Point out how and where water is used in hospitality industry. Describe the health effects of water pollution. 3 + 5 + 7
- 10. What is air pollution? How can hotels reduce air pollution?

5 + 10

11. What are pests? Write the importance of pest control. Explain the procedures followed in hospitality establishments for the prevention and control of pests.

2 + 5 + 8

END