





HOUSEKEEPING OPERATION-I
SEMESTER - 2



Time : 3 Hours]

[Full Marks : 70

GROUP - A

(Objective Type Questions)

1. Fill in the blanks : 5 × 1 = 5

- a) , and fuel are required to ignite fire.
- b) is the other name for evening service.
- c) A lobby should be cleaned during
- d) can be prepared with discarded linen.

2. Match the following : 5 × 1 = 5

- | | |
|----------------|--------------------|
| a) Fire | i) Inventory |
| b) Public area | ii) Smoke detector |
| c) Cockroach | iii) Uniform |
| d) Par stock | iv) Kitchen |
| e) Tailor room | v) Banquet Hall. |



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GROUP – B

(Short Answer Type Questions)

Write notes short notes on *three* of the following.



3 × 5 = 15

3. Designing of uniform.
4. F & B linen.
5. Hotel security system.
6. Guest amenities.
7. First-aid box.
8. Spring cleaning.
9. Room inspection check list.

GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following.

3 × 15 = 45

10. Classify fire. Write in brief about different types of fire extinguishers and their uses.
List the other devices used in a hotel to combat fire. 4 + 6 + 5
11. Draw the layout of a linen room. What are the selection criteria of linen ? Design a uniform for the room attendant of a five star hotel and mention the criteria on which the uniform has been designed. 4 + 4 + 7



5

12. Write the area found and eradication method of any five common pests found in a hotel. What first-aid is applied to the following patients ? 10 + 5



a) Heart attack

b) Burns.

13. Write in brief the linen inventory system. What are the activities of a tailor room ? Explain the evening service step by step. 5 + 5 + 5

14. Name the types of cleaning agents and equipment used in lobby area. 15

END