



Name :

Roll No. :

Invigilator's Signature :

CS/BHMCT/SEM-2/HM-204/2013

2013

HOUSEKEEPING OPERATION-I

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

GROUP – A

(Multiple Choice Type Questions)

1. Choose the correct answers for the following : $10 \times 1 = 10$

- i) The term 'skipper' is associated with
 - a) cleaning equipment
 - b) cleaning agent
 - c) guest
 - d) none of these.

- ii) Holger Nelson method is associated with
 - a) cleaning
 - b) breathing
 - c) training
 - d) all of these.



- iii) MSDS is associated with
 - a) safety
 - b) hygiene
 - c) key control
 - d) None of these.

- iv) Power is used to extinguish type of fire.
 - a) Class A
 - b) Class B
 - c) Class C
 - d) none of these .

- v) Ultrasonic sound device is used to
 - a) clean floors
 - b) extinguish fire
 - c) control pest
 - d) none of these.

- vi) Silver fish is a type of
 - a) fish
 - b) insect
 - c) utensils
 - d) None of these.

- vii) 'Wood rot' is caused mainly by
 - a) Poor quality
 - b) Fungus
 - c) Weather
 - d) None of these.

- viii) Seam stress is the other term of
 - a) GRA
 - b) Valet
 - c) Tailor
 - d) None of these.



- ix) CPR is associated with
- | | |
|--------------|--------------------|
| a) Amenity | b) Cleaning supply |
| c) First aid | d) None of these. |
- x) OPL is associated with
- | | |
|--------------|--------------------|
| a) Laundry | b) Cleaning supply |
| c) First aid | d) None of these. |

GROUP – B

(Short Answer Type Questions)

Write short notes on any *three* of the following.

3 × 5 = 15

2. Three E's of safety
3. Biological Pest Control
4. Wood rot
5. Inspection check-list
6. Linen per stock.

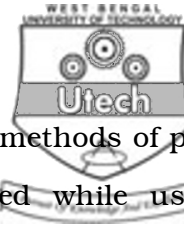
GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. 3 × 15 = 45

7. Write the steps followed in the hospitality establishments to implement an effective safety management program. Point out potential hazards in house keeping department. 10 + 5

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8. Explain biological, mechanical and chemical methods of pest control. Write the guidelines to be followed while using pesticides in the hospitality establishments. 7 + 8
9. Classify fire. Point out the various unsafe practices which lead to fire hazards. Describe guidelines to be followed during fire emergency. 3 + 4 + 8
10. Write types of medical supplies to be placed in an ideal First-aid box. Write appropriate First-aid procedure for the following :
- a) burn
 - b) fracture
 - c) electric shock. 9 + 6
