



Name : .....  
Roll No. : .....  
Invigilator's Signature : .....

**CS/BHMCT(NEW)/SEM-3/HM-304/2009-10  
2009**

**HOUSEKEEPING OPERATION - II**

Time Allotted : 3 Hours

Full Marks : 70

*The figures in the margin indicate full marks.*

*Candidates are required to give their answers in their own words as far as practicable.*

**GROUP – A**

**( Multiple Choice Type Questions )**

1. Choose the correct alternatives of the following :

10 × 1 = 10

- i) Chutes meant for collection of waste in central disposal area in hotels is called
  - a) linen chute
  - b) stairs
  - c) trash chute
  - d) pantry.
- ii) Kitchens should have ..... as wall covering.
  - a) wall paper
  - b) leather
  - c) glass
  - d) tiles.
- iii) Decorative chips like granite / marble set in cement are known as ..... flooring.
  - a) Terrazzo
  - b) Granite
  - c) Stone
  - d) Bitumastic



- iv) Dance floors are usually made of
  - a) granite
  - b) marble
  - c) cementitious
  - d) wood.
- v) A semi-permeable finish applied to flooring to render it impermeable is
  - a) seal
  - b) polish
  - c) finish
  - d) carpet.
- vi) ..... is a part of floor which is built into the construction of the building.
  - a) Marble
  - b) Sub-floor
  - c) Wood
  - d) Pile.
- vii) Part of carpet that we see and walk on is
  - a) primary backing
  - b) secondary backing
  - c) pile
  - d) selvedge.
- viii) Decorative headings fixed over the top of the curtain to hide the suspension are
  - a) Blinds
  - b) Curtains
  - c) Quilts
  - d) Pelmets.
- ix) ..... are used to increase the comfort of chairs and sofas and to bring colour, pattern and texture to the room.
  - a) Curtains
  - b) Blinds
  - c) Cushions
  - d) Valences.
- x) Housekeeping staff do not clean
  - a) Lobby
  - b) Restaurant
  - c) Kitchen
  - d) Floor Pantry.



**GROUP – B**

**( Short Answer Type Questions )**

Answer any *three* of the following.  $3 \times 5 = 15$

2. Write the importance of interior designing in the hospitality industry.
3. Explain Prank's colour system in detail.
4. Write the importance of lighting in standard hotels.
5. Write the advantages and disadvantages of semi-hard floor finishes.
6. Explain the application of lighting in ecotels.

**GROUP – C**

**( Long Answer Type Questions )**

Answer any *three* of the following.  $3 \times 15 = 45$

7. What are the chief principles of design ? Explain them in relation to flower arrangements.
8. What are the main two wall coverings used in hotels ? Explain types and characteristics of any one of them.
9. What are the considerations of good flooring ? Give some characteristics of hard floors.
10. What is the requirement of curtains in Interior Decoration ? How do you choose fabrics for curtains ? Explain few types of curtains.
11. What is the difference between redecoration and refurbishment ? How do prepare a room for redecoration ?

