Name :	
Roll No. :	An Annual With multiple and Uniform
Invigilator's Signature :	

CS / BHMCT (NEW) / SEM-3 / HM-304 / 2010-11

2010-11

HOUSEKEEPING OPERATIONS - II

Time Allotted : 3 Hours

Full Marks: 70

The figures in the margin indicate full marks. Candidates are required to give their answers in their own words as far as practicable.

GROUP – A (Multiple Choice Type Questions)

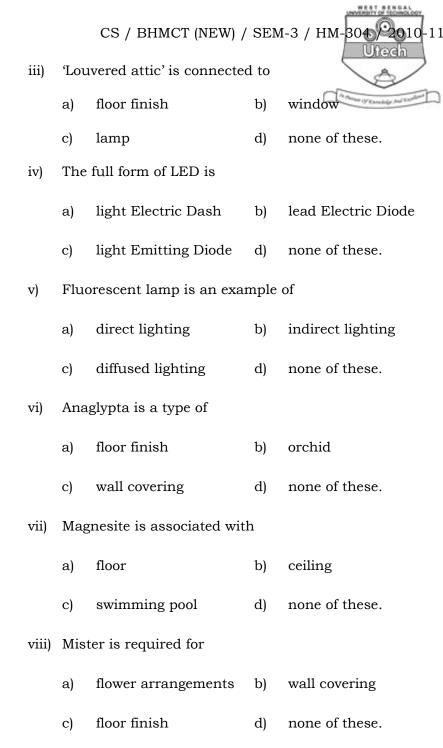
1. Choose the correct alternatives for the following :

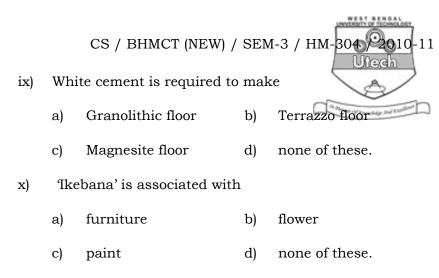
 $10 \times 1 = 10$

- i) The term 'Hue' is associated with
 - a) sound b) light
 - c) colour d) flower.
- ii) Prang's system is connected to
 - a) hotel staff b) lighting
 - c) furniture d) colour.

3172

[Turn over]





GROUP – B

(Short Answer Type Questions)

Write short notes on any *three* of the following. $3 \times 5 = 15$

- 2. Types of joint
- 3. Refurbishing
- 4. Elements of design
- 5. Ikebana
- 6. Curtains.

GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. $3 \times 15 = 45$

- 7. Write the importance and application of flower arrangements in the hospitality industry. Write the principles maintained while arranging flowers. Show the different styles of flower arrangement by suitable pictures. 5 + 4 + 6
- 3172 3 [Turn over]

- 8. Explain the points to be considered while selecting hard floor finishes. Name the different types of hard floor finishes used in standard hotels. Write the care and maintenance procedure followed by housekeeping for each hard floor finishes. 5+4+6
- Write the advantages and disadvantages of paper wall coverings. Suggest suitable colour scheme for restaurants, lobby, guestroom, seminar halls, kitchen, cloakroom, cabana, disco theque and bar with justification. 5 + 10
- 10. Explain the importance of artificial and natural lighting in the ecotels. Write the methods of lighting in brief. Write suitable lighting plan for lobbies and guestrooms.

4 + 4 + 7

11. Write the importance of interior decoration in the hospitality industry. Write what do you mean by the term 'Refurbishment' and 'Redecoration'. Suggest the various types of tools to be applied for enhancing the aesthetic appeal of a five star hotel's lobby area.

================

3 + 4 + 8

3172