Time: 3 Hours 1

HOUSEKEEPING (SEMESTER - 4)

CS/BHM/SEM-4/HM-403/09 Signature of Invigilator Reg. No. Reg. No. Signature of the Officer-in-Charge Roll No. of the Candidate CS/BHM/SEM-4/HM-403/09 ENGINEERING & MANAGEMENT EXAMINATIONS, JUNE – 2009

INSTRUCTIONS TO THE CANDIDATES:

1. This Booklet is a Question-cum-Answer Booklet. The Booklet consists of **32 pages**. The questions of this concerned subject commence from Page No. 3.

HOUSEKEEPING (SEMESTER - 4)

[Full Marks: 70

- 2. a) In **Group A**, Questions are of Objective type. You have to answer the questions in the space provided **marked** '**Answer Sheet**'.
 - b) For **Groups B** & **C** you have to answer the questions in the space provided marked 'Answer Sheet'. Questions of **Group B** are Short answer type. Questions of **Group C** are Long answer type. Write on both sides of the paper.
- 3. **Fill in your Roll No. in the box** provided as in your Admit Card before answering the questions.
- 4. Read the instructions given inside carefully before answering.
- 5. You should not forget to write the corresponding question numbers while answering.
- 6. Do not write your name or put any special mark in the booklet that may disclose your identity, which will render you liable to disqualification. Any candidate found copying will be subject to Disciplinary Action under the relevant rules.
- 7. Use of Mobile Phone and Programmable Calculator is totally prohibited in the examination hall.
- 8. You should return the booklet to the invigilator at the end of the examination and should not take any page of this booklet with you outside the examination hall, **which will lead to disqualification**.
- 9. Rough work, if necessary is to be done in this booklet only and cross it through.

No additional sheets are to be used and no loose paper will be provided

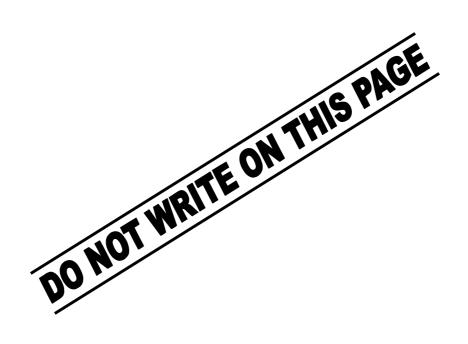
FOR OFFICE USE / EVALUATION ONLY Marks Obtained Group - A Group - B Group - C Question Number Marks Marks Obtained Obtained

Head-Examiner/Co-Ordinator/Scrutineer

4552 (10/06)







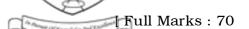


ENGINEERING & MANAGEMENT EXAMINATIONS, JUNE - 2009

HOUSEKEEPING

SEMESTER - 4

Time: 3 Hours]



GROUP - A

(Objective Type Questions)

1.	Fill ir	the blanks :	10 × 1 = 10
	i)	The stem of the flex plant is called	
	ii)	The other name for slip cloth is	
	iii)	A foliage which can be used in a flower arrangement is	
	iv)	Another name for laundry service is	
	v)	Laundry equipment used for ironing bed sheets is called	
	vi)	Lipstick stain can be removed with	
	vii)	Name of any one organic solvent is	
	viii)	Name of any one dry cleaning reagent is	
	ix)	The process of interlacing yarns to make a fabric is called	
	x)	A place where the washing and finishing of clothes and other washa	able articles
		can be done is called	



GROUP - B

(Short Answer Type Questions)

Write short notes on any three of the following

 $3 \times 5 = 15$

- 2. Ikebana.
- 3. Detergents.
- 4. Guest laundry.
- 5. Principles of flower arrangement.
- 6. Relationship between housekeeping and maintenance department.
- 7. Recycling of linen.
- 8. Establishing par stock.

GROUP - C

(Long Answer Type Questions)

Answer any *three* of the following questions.

 $3 \times 15 = 45$

- 9. Discuss laundry under the following heads:
 - a) Planning
 - b) Layout
 - c) Equipment.
- 10. Discuss stain removal under the following heads:
 - a) Classification of stains
 - b) Identification of stains
 - c) General methods involved in stain removal.

4552 (10/06)



- 11. Describe the laundry cycle. Mention the advantages of an on-premise laundry.
- 12. What are the general criteria for selecting articles of linen in hotels? Mention the different methods of purchasing the same.
- 13. Mention in detail, the pest control procedures followed in the hotel you have trained.

 Also mention the control & eradication method for mosquitoes, cockroaches, lizards.
- 14. Should hotels outsource the flower arrangements? Discuss with reasons. Discuss the importance of flower arrangements in hotels.

END