



- iv) One example of dry cleaning material is
 - a) carbon tetrachloride
 - b) acetone
 - c) methylated spirit
 - d) hydrogen peroxide.
- v) Purchasing of furniture & fixtures comes under the
 - a) operating budget
 - b) capital budget
 - c) master budget
 - d) none of these.
- vi) Suzie is used in
 - a) restaurant
 - b) front office
 - c) rooms
 - d) none of these.
- vii) Audio-visual emergency warning devices are given in a
 - a) suite room
 - b) duplex room
 - c) conference room
 - d) none of these.
- viii) The area inventory list is prepared by the
 - a) executive housekeeper
 - b) floor supervisor
 - c) general manager
 - d) none of them.
- ix) Vermiculture is a part of
 - a) motel
 - b) resort
 - c) ecotel
 - d) boutique hotel.
- x) Example of a scorch stain is
 - a) medicine
 - b) grease
 - c) grass
 - d) none of these.

GROUP – B

(Short Answer Type Questions)

Write short notes on any *three* of the following. $3 \times 5 = 15$

- 2. Washing machine.
- 3. Hydro-extractor.
- 4. Calender/Flat work iron.
- 5. Cuff and collar press.
- 6. Contract services in housekeeping.



GROUP - C

(Long Answer Type Questions)

Answer any *three* of the following. $3 \times 15 = 45$

7. What is O.P.L. ? Explain the merits and demerits of O.P.L. What are the general criteria for setting of O.P.L. ?
8. Define budget. Explain the different types of budget along with example.
9. Define frequency schedule, productivity standard and performance standards.
10. Define duty roster. Plan a duty roster for a hundred rooms hotel.
11. Explain the concept of Boutique Hotels.

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