



Name :

Roll No. :

Invigilator's Signature :

CS/BTTM/SEM-5/TTM-505C/2009-10

2009

AIRFARES & TICKETING – II

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

GROUP – A

(Multiple Choice Type Questions)

1. Choose the correct alternatives for any *ten* of the following : 10 × 1 = 10

i) The Headquarter of Cathy Pacific Airways is at

- | | |
|--------------|----------------|
| a) Hong Kong | b) Kualalampur |
| c) Bangkok | d) Madrid. |

ii) In fare construction FUC system was replaced with NUC system in the year

- | | |
|---------|----------|
| a) 1989 | b) 1999 |
| c) 1979 | d) 1985. |



- iii) Free baggage allowance is determined by the number of pieces and total dimensions in
- a) weight method
 - b) piece method
 - c) both weight & piece method
 - d) none of these.
- iv) GK is the airlines code of Olympic Airways from the country
- a) Greenland
 - b) Greece
 - c) Germany
 - d) Mexico.
- v) The Rate Of Exchange (ROE) for converting NUC to various currencies is published quarterly by
- a) UNWTO
 - b) IATA
 - c) RBI
 - d) World Bank.
- vi) The currency code of Netherlands is
- a) LUF
 - b) NTR
 - c) NZD
 - d) NIG.
- vii) The two letter 'VT' is marked in the airlines body in all aircrafts belonging to
- a) Pakistan
 - b) U.K.
 - c) India
 - d) Bangladesh.



- viii) The full form of MPM is
- a) Minimum Permitted Mileage
 - b) Maximum Permitted Mileage
 - c) Maximum Performance Mileage
 - d) None of these.
- ix) When a customer returns all or part of a ticket for a refund a is prepared.
- a) cash refund notice
 - b) credit refund notice
 - c) refund exchange note
 - d) none of these.
- x) The extra mileage surcharge is applicable if
- a) TPM is higher than MPM
 - b) TPM is less than MPM
 - c) both (a) & (b)
 - d) none of these.
- xi) Switzerland is in IATA traffic conference area
- a) TC 1
 - b) TC 2
 - c) TC 3
 - d) none of these.

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xii) TPM is the

- a) total distance of the outbound sector
- b) shortest distance between two cities
- c) total distance of the itinerary
- d) total distance of inbound sector.

GROUP – B
(Short Answer Type Questions)

Answer any *three* of the following. $3 \times 5 = 15$

2. Explain any *one* of the following with suitable example :

- a) EMS
- b) MPM
- c) CTM.

3. What are the different types of airline ticket ? Discuss each type. How do they differ ? $1 + 2 + 1$

4. What do you mean by itinerary in an airline ticket ?

5. What is a cash refund notice ?

6. Write a note on MCO.

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GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. $3 \times 15 = 45$

7. a) Write an essay on currency regulations in airline ticketing.

b) What is HIP ? 10 + 5

8. Calculate the fare in LCF of the origin city :

NYC – AMS – ZRH – ROM – GVA – MAD – NYC

TPM

NYC

AMS 3.639 Y DL NUC 900

ZRH 375 MPM 8925

ROM 435

GVA 439

MAD 628

NYC 3588

55939

5

[Turn over

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9. a) Mrs. P. Sarangi desires to travel from Kolkata to Tokyo

via Bangkok as follows :

CAL – BKK

BKK – TKO

She desires to travel in Y class on the CAL – BKK sector

and F class on BKK – TKO sector F class fare from

BKK – TKO sector is NUC 955·60 and Y class fare is

NUC 642·10

In total fare in Y class from Kolkata to BKK is NUC

1189·90 based on mileage system.

Find the total fare.

10

b) What is OAG & TIM ? Explain.

5



10. a) Calculate the fare in LCF of the origin city. [Determine step-by-step TPM, MPM, EMA if applicable, EMS and NUC into LCF]

NYC – AMS – ZRH – ROM – GVA – MAD – NYC

TPM

NYC

AMS 3·639 Y DL NUC 900

ZRH 375 MPM 8925

ROM 435

GVA 439

MAD 628

NYC 3588

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