Name :	
Roll No. :	A Dawn of Examples and Explanat
Invigilator's Signature :	

# CS/BTTM/SEM-5/TTM-502/2011-12 2011

# LEGAL AND ETHICAL ISSUES IN TOURISM

*Time Allotted* : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

# **GROUP** – A

## ( Multiple Choice Type Questions )

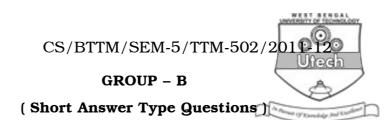
1. Choose the correct alternatives for the following :

 $10 \times 1 = 10$ 

- i) Passport Act was established in the year
  - a) 1967 b) 1976
  - c) 1968 d) 1969.
- ii) FERA was replaced by FEMA in the year
  - a) 1998 b) 1999
  - c) 1991 d) 2001.
- iii) During a stay in a hotel in India, a foreigner/tourist is required to fill the
  - a) A-form b) F-form
  - c) C-form d) S-form.

[ Turn over

CS/BTT	M/SI	EM-5/TTM-502/2011-	-12			
iv)	Mar	Manila Declaration was held in the year				
	a)	1997	b)	1992 Manual (V Ramaking and Radiant		
	c)	1982	d)	1989.		
v)	MRTP Act extends over all the states of India except					
	a)	Goa	b)	Daman and Diu		
	c)	Arunachal Pradesh	d)	Jammu and Kashmir.		
vi)	Chicago Convention was held in the year					
	a)	1946	b)	1944		
	c)	1945	d)	1950.		
vii)	Tourism Bills of Rights and Tourist Code was discussed in which convention ?					
	a)	Athens	b)	Manila		
	c)	Acapulco	d)	Berne.		
viii)	Whi	Which city is associated with code of ethics in Tourism $?$				
	a)	Santiago	b)	Montreal		
	c)	Madrid	d)	Rome.		
ix)	The Five Freedom Agreement is associated with					
	a)	Cruise liner	b)	Cruise liners		
	c)	Cargo	d)	Coaches.		
X)	Indi	ndian Contract Act was implemented in the year				
	a)	1872	b)	1932		
	c)	1956	d)	1982.		



Answer any *three* of the following.  $3 \times 5 = 15$ 

- 2. Classify the documents necessary for foreign travel.
- 3. Write a note on "Tourism Bills of Right". Explain its importance.
- 4. What is the role of UNESCO for heritage preservation ?
- 5. Why there is a need for health regulations for foreign tourist ? What are the diseases for which vaccination is necessary for global travel ?
- 6. Write a note on "Travel Insurance".

#### **GROUP – C**

### (Long Answer Type Questions)

Answer any *three* of the following.  $3 \times 15 = 45$ 

- 7. Briefly explain the role of national, state and district consumer redressal forum to protect the interest of the consumer. Name the persons / organisations in tourism where consumer protection law is applicable.
- Define a company. What are different types of companies ?
  Briefly discuss the characteristics of Companies Act, 1956.
- Discuss various ethical issues in tourism. Describe the Do's and Don'ts in tourism business.

5127 3 [ Turn over

#### CS/BTTM/SEM-5/TTM-502/2011-12



- 10. Briefly narrate the concept of Bermuda Agreement. Describe the responsibilities of all the stake holders in Tourism.
- 11. What is the need for the preservation of heritage properties in the context of tourism ? What measures has the Government taken to do so ? Name five world heritage sites of India.