



Name :

Roll No. :

Invigilator's Signature :

**CS/BTTM/SEM-5/TTM-502/2011-12
2011**

LEGAL AND ETHICAL ISSUES IN TOURISM

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

GROUP – A

(Multiple Choice Type Questions)

1. Choose the correct alternatives for the following :

10 × 1 = 10

- i) Passport Act was established in the year
- | | |
|---------|----------|
| a) 1967 | b) 1976 |
| c) 1968 | d) 1969. |
- ii) FERA was replaced by FEMA in the year
- | | |
|---------|----------|
| a) 1998 | b) 1999 |
| c) 1991 | d) 2001. |
- iii) During a stay in a hotel in India, a foreigner/tourist is required to fill the
- | | |
|-----------|------------|
| a) A-form | b) F-form |
| c) C-form | d) S-form. |

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GROUP – B

(Short Answer Type Questions)

Answer any *three* of the following. $3 \times 5 = 15$

2. Classify the documents necessary for foreign travel.
3. Write a note on "Tourism Bills of Right". Explain its importance.
4. What is the role of UNESCO for heritage preservation ?
5. Why there is a need for health regulations for foreign tourist ? What are the diseases for which vaccination is necessary for global travel ?
6. Write a note on "Travel Insurance".

GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. $3 \times 15 = 45$

7. Briefly explain the role of national, state and district consumer redressal forum to protect the interest of the consumer. Name the persons / organisations in tourism where consumer protection law is applicable.
8. Define a company. What are different types of companies ? Briefly discuss the characteristics of Companies Act, 1956.
9. Discuss various ethical issues in tourism. Describe the Do's and Don'ts in tourism business.

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10. Briefly narrate the concept of Bermuda Agreement. Describe the responsibilities of all the stake holders in Tourism.
11. What is the need for the preservation of heritage properties in the context of tourism ? What measures has the Government taken to do so ? Name five world heritage sites of India.

