	Utech
Name:	
Roll No.:	In Parameter (NE) consister 2nd Exclusion
Invigilator's Signature :	

## CS/BTTM/SEM-5/TTM-502/2012-13

## 2012

## LEGAL & ETHICAL ISSUES IN TOURISM

Time Allotted: 3 Hours Full Marks: 70

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

#### GROUP - A

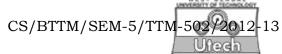
## (Multiple Choice Type Questions)

- 1. Choose the correct alternatives for the following:  $10 \times 1 = 10$ 
  - i) Indian Companies Act prevails on
    - a) all public and private limited companies
    - b) all public limited companies
    - c) all private limited companies
    - d) none of these.
  - ii) The Unseen Monuments (Sites & Remains) Act was passed in
    - a) 28th August, 1958 b) 18th August, 1958
    - c) 28th August, 1968 d) 18th August, 1948.

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iii)	MRTP Act extends over all the states of India except			
,	a)	Goa	b)	
	c)	Arunachal Pradesh	d)	Jammu & Kashmir.
iv)	,			
	a)	5 years	b)	2 years
	c)	1 year	d)	4 years.
v)	The Heritage buildings of Kolkata are maintained by			
	a)	KMC	b)	KMDA
	c)	Heritage Council	d)	Heritage Commission.
vi)	Code of Ethics in tourism helps us to protect our			
	a)	social status	b)	economical status
	c)	self esteem	d)	none of these.
vii)	Many foreigners come to India with an 'M' visa. Wha			
	does	s 'M' stand for ?		
	a)	Medium	b)	Medical
	c)	Meridian	d)	Mass tourism.
viii)	The	foundation day o	f U	NEP (United Nations
		-	is ce	elebrated every year as
	wha			
	a)	World Tourism Day		
	b)	World Heritage Day		
	c)	World Environment Da	ay	
	d)	None of these.		



- ix) In order to protect which World Heritage site was extra low Sulphur Diesel introduced from September, 1996?
  - a) Taj Mahal
- b) The Lotus Temple
- c) Victoria Memorial
- d) None of these.
- x) Which is the city not considered for development under the Manila Conference ?
  - a) Ermita

b) Pagsanjan

c) Baguio

d) Kirbati.

#### GROUP - B

## (Short Answer Type Questions)

Answer any *three* of the following

 $3 \times 5 = 15$ 

- 2. Discuss different types of companies with its features.
- 3. What is Travel Insurance? What are the benefits of Travel Insurance for International trip?
- 4. Briefly discuss the importance of International Health Regulations.
- 5. What is MOU? What are the advantages and disadvantages of MOU?
- 6. Briefly discuss the Five Freedom Agreement.

#### **GROUP - C**

#### (Long Answer Type Questions)

Answer any *three* of the following.

 $3 \times 15 = 45$ 

- 7. Discuss the Do's and Don'ts of Tourism. What protocols a tour operator should maintain to its clients? 10 + 5
- What are the different features of Consumer Protection Act ?What are its implications in tourism industry ? 5 + 10

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- Define Passport. Write bin detail the process of obtaining passport in India. Explain various types of VISA. 2 + 8 + 5
- 10. Describe Tourism Bill of Rights and Tourist Code. What are the customs regulations in India ? 10 + 5
- 11. Write short notes on any *three* of the following:  $3 \times 5$ 
  - a) UNESCO
  - b) FEMA
  - c) Prospectus
  - d) Tourism Intermediaries.

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