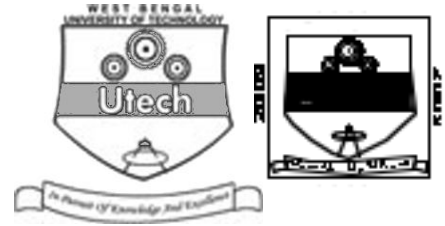


CS / BTM / (Supple) / SEM-5 / TTM-502 / 09
LEGAL & ETHICAL ISSUES IN TOURISM (SEMESTER - 5)



1.
Signature of Invigilator

2.
Signature of the Officer-in-Charge

Reg. No.

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Roll No. of the Candidate

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CS / BTM / (Supple) / SEM-5 / TTM-502 / 09
ENGINEERING & MANAGEMENT EXAMINATIONS, AUGUST - 2009
LEGAL & ETHICAL ISSUES IN TOURISM (SEMESTER - 5)

Time : 3 Hours]

[Full Marks : 70

INSTRUCTIONS TO THE CANDIDATES :

- This Booklet is a Question-cum-Answer Booklet. The Booklet consists of **32 pages**. The questions of this concerned subject commence from Page No. 3.
- In **Group – A**, Questions are of Multiple Choice type. You have to write the correct choice in the box provided **against each question**.
 - For **Groups – B & C** you have to answer the questions in the space provided marked 'Answer Sheet'. Questions of **Group – B** are Short answer type. Questions of **Group – C** are Long answer type. Write on both sides of the paper.
- Fill in your Roll No. in the box** provided as in your Admit Card before answering the questions.
- Read the instructions given inside carefully before answering.
- You should not forget to write the corresponding question numbers while answering.
- Do not write your name or put any special mark in the booklet that may disclose your identity, which will render you liable to disqualification. Any candidate found copying will be subject to Disciplinary Action under the relevant rules.
- Use of Mobile Phone and Programmable Calculator is totally prohibited in the examination hall.**
- You should return the booklet to the invigilator at the end of the examination and should not take any page of this booklet with you outside the examination hall, **which will lead to disqualification**.
- Rough work, if necessary is to be done in this booklet only and cross it through.

No additional sheets are to be used and no loose paper will be provided

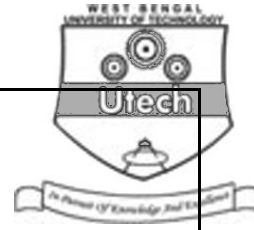
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Marks Obtained

Question Number	Group – A					Group – B					Group – C					Total Marks	Examiner's Signature
Marks Obtained																	

.....
Head-Examiner / Co-Ordinator / Scrutineer

S-54009 (17 / 08)



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LEGAL & ETHICAL ISSUES IN TOURISM
SEMESTER - 5



Time : 3 Hours]

[Full Marks : 70

GROUP – A**(Multiple Choice Type Questions)**1. Choose the correct alternatives for any *ten* of the following : 10 ∞ 1 = 10

i) During their stay in a hotel in India foreign tourists are required to fill the

- | | |
|-------------|--------------|
| a) A - form | b) B - form |
| c) C - form | d) S - form. |

ii) Memorandum of Association is

- | | |
|------------------------|---------------------|
| a) a private document | b) public document |
| c) restricted document | d) secret document. |

iii) One man company means

- | | |
|-----------------------|----------------------|
| a) Statutory Company | b) Chartered Company |
| c) Registered Company | d) Family Company. |

iv) Indian Contract Act was implemented in the year

- | | |
|---------|----------|
| a) 1972 | b) 1932 |
| c) 1956 | d) 1982. |



- v) UNESCO is associated with
- a) World Cultural Heritage items
- b) World Natural Heritage items
- c) World Cultural & Natural Heritage items
- d) None of these.
- vi) Manila Declaration was adopted in Manila, Philippines on
- a) 22nd April, 1997 b) 22nd June, 1997
- c) 22nd September, 1997 d) 22nd November, 1997.
- vii) The Code of Ethics in Tourism was discussed and adopted at the General Assembly at
- a) Santiago b) Motreal
- c) Madrid d) Rome.
- viii) In which year, the Passport Act was passed in India ?
- a) 1967 b) 1976
- c) 1968 d) 1969.
- ix) A prospectus is
- a) Printed document advertising business enterprise
- b) A legal document
- c) Lease document
- d) None of these.



- x) GATT means
- General Agreement on Tariff & Trade
 - General Assembly on Tariff & Trade
 - General Association on Tariff & Trade
 - General Amendment on Tariff & Trade.



- xi) The Centre of Foreigner's Registration Office in Kolkata is in
- Nizam Palace
 - Regional Passport Office
 - Writer's Building
 - None of these.

- xii) The Indian Partnership Act came into function in the year
- 1932
 - 1982
 - 1944
 - 1911.

- xiii) MRTP Act extends over all the states of India except the state of
- Goa
 - Jammu & Kashmir
 - Pondicherry
 - Daman & Diu.

GROUP - B

(Short Answer Type Questions)

Answer any *three* of the following.

3 ∞ 5 = 15

- Bring out the advantages and disadvantages of Partnership Act. 5
- What do you mean by Ethics in Tourism ? What is its advantage ? 3 + 2
- What is UNESCO ? What role does it play in tourism development ? 2 + 3
- Why there is a need for health regulations for a foreign tourist ? What are the diseases for which vaccination is necessary for global travel ? 5
- Write a note on " Travel Insurance". 5

**GROUP – C****(Long Answer Type Questions)**Answer any *three* of the following.

3 ∞ 15 = 45

7. Briefly narrate the concept of Bermuda Agreement. Describe the responsibilities of all the stakeholders of Tourism. 5 + 10
8. What is a company ? What are the different types of companies ? Briefly discuss the Companies Act. 3 + 4 + 8
9. Discuss about the various ethical issues in tourism. Describe the Do's and Don'ts in tourism business. 7 + 8
10. Why there is a need for the preservation of the Heritage items in the context of Tourism ? What measures has the Government taken to do so ? Discuss about the world heritage sites at West Bengal. 4 + 4 + 7
11. Discuss briefly about the Consumer Protection Act. 15

END