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**CS/BTTM/(Supple)/SEM-5/TTM-502/09**  
**LEGAL & ETHICAL ISSUES IN TOURISM**  
**SEMESTER - 5**



Time : 3 Hours ]

[ Full Marks : 70

**GROUP – A****( Multiple Choice Type Questions )**1. Choose the correct alternatives for any *ten* of the following : 10 ∞ 1 = 10

i) During their stay in a hotel in India foreign tourists are required to fill the

- |             |              |
|-------------|--------------|
| a) A - form | b) B - form  |
| c) C - form | d) S - form. |

ii) Memorandum of Association is

- |                        |                     |
|------------------------|---------------------|
| a) a private document  | b) public document  |
| c) restricted document | d) secret document. |

iii) One man company means

- |                       |                      |
|-----------------------|----------------------|
| a) Statutory Company  | b) Chartered Company |
| c) Registered Company | d) Family Company.   |

iv) Indian Contract Act was implemented in the year

- |         |          |
|---------|----------|
| a) 1972 | b) 1932  |
| c) 1956 | d) 1982. |



- v) UNESCO is associated with
- a) World Cultural Heritage items
- b) World Natural Heritage items
- c) World Cultural & Natural Heritage items
- d) None of these.
- vi) Manila Declaration was adopted in Manila, Philippines on
- a) 22nd April, 1997                      b) 22nd June, 1997
- c) 22nd September, 1997              d) 22nd November, 1997.
- vii) The Code of Ethics in Tourism was discussed and adopted at the General Assembly at
- a) Santiago                                  b) Motreal
- c) Madrid                                      d) Rome.
- viii) In which year, the Passport Act was passed in India ?
- a) 1967                                        b) 1976
- c) 1968                                        d) 1969.
- ix) A prospectus is
- a) Printed document advertising business enterprise
- b) A legal document
- c) Lease document
- d) None of these.



- x) GATT means
- General Agreement on Tariff & Trade
  - General Assembly on Tariff & Trade
  - General Association on Tariff & Trade
  - General Amendment on Tariff & Trade.




- xi) The Centre of Foreigner's Registration Office in Kolkata is in
- Nizam Palace
  - Regional Passport Office
  - Writer's Building
  - None of these.

- xii) The Indian Partnership Act came into function in the year
- 1932
  - 1982
  - 1944
  - 1911.

- xiii) MRTP Act extends over all the states of India except the state of
- Goa
  - Jammu & Kashmir
  - Pondicherry
  - Daman & Diu.

### GROUP - B

#### ( Short Answer Type Questions )

Answer any *three* of the following.

3 ∞ 5 = 15

- Bring out the advantages and disadvantages of Partnership Act. 5
- What do you mean by Ethics in Tourism ? What is its advantage ? 3 + 2
- What is UNESCO ? What role does it play in tourism development ? 2 + 3
- Why there is a need for health regulations for a foreign tourist ? What are the diseases for which vaccination is necessary for global travel ? 5
- Write a note on " Travel Insurance". 5

**GROUP – C****( Long Answer Type Questions )**Answer any *three* of the following.

3 ∞ 15 = 45

7. Briefly narrate the concept of Bermuda Agreement. Describe the responsibilities of all the stakeholders of Tourism. 5 + 10
8. What is a company ? What are the different types of companies ? Briefly discuss the Companies Act. 3 + 4 + 8
9. Discuss about the various ethical issues in tourism. Describe the Do's and Don'ts in tourism business. 7 + 8
10. Why there is a need for the preservation of the Heritage items in the context of Tourism ? What measures has the Government taken to do so ? Discuss about the world heritage sites at West Bengal. 4 + 4 + 7
11. Discuss briefly about the Consumer Protection Act. 15

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