



Name :
Roll No. :
Invigilator's Signature :

CS/BTTM/SEM-6/TTM-601A/2011

2011

TRAVEL AGENCY MANAGEMENT-III

Time Allotted : 3 Hours

Full Marks : 70

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their own words
as far as practicable.*

GROUP - A

(Multiple Choice Type Questions)

1. Choose the correct alternatives for the following :

10 × 1 = 10

- i) GDS is acronym for
 - a) General Distribution System
 - b) Global Distribution System
 - c) Global Distributed System
 - d) None of these.
- ii) The full form of MCO is
 - a) Multiple charge order
 - b) Miscellaneous Charge Order
 - c) Multiple Cancellation Order
 - d) None of these.



- iii) The acronym for MPD in
 - a) Multiple Purpose Document
 - b) Mixed Purpose Document
 - c) Multiple Purpose Departure
 - d) All of these.
- iv) Full form of GSA is
 - a) General Sales Agent b) Global Sales Agent
 - c) both of these d) none of these.
- v) American Express is a
 - a) CRS system b) Travel agency
 - c) Marketing agency d) Credit card.
- vi) The registered office of TAAJ is at
 - a) Delhi b) Mumbai
 - c) Chennai d) Pune.
- vii) The largest Airbus 'associated with Singapore Airlines is
 - a) Airbus A 400 b) Airbus A 360
 - c) Airbus A 380 d) Airbus A 390.
- viii) IATA format to approve a travel agency in India is
 - a) AIP -10 b) AIP -09
 - c) AIP -01 d) AIP -15.
- ix) Who introduced travel voucher ?
 - a) SOTC b) SITA
 - c) Thomas Cook d) American Express.



- x) Passport Act was introduced in the year
- a) 1930 b) 1937
- c) 1939 d) none of these.

GROUP – B

(Short Answer Type Questions)

Answer any *three* of the following. 3 × 5 = 15

2. Write a note on travel intermediaries.
3. What are different types of cargo ?
4. Write the name of five countries, their capital cities, currency codes and IATA codes.
5. What is Aircraft cargo configuration ?
6. Discuss the concept of cargo insurance.

GROUP – C

(Long Answer Type Questions)

Answer any *three* of the following. 3 × 15 = 45

7. Explain the growth and development of air transport and freight industry of India.
8. Briefly explain about Chicago convention. What are the prohibited items in the air craft ? Describe free baggage allowance.

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9. Discuss the concept of Freedom of Air with suitable examples.
10. Explain the concept of travel distribution system in detail.
11. Write short notes on
- a) Automated sales
 - b) Valuable cargo
 - c) Higher intermediate point.
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