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CS/HM/SEM-4/BHM-402/2013

2013 SUPPORT & UTILITY SERVICES – I

Time Allotted: 3 Hours Full Marks: 70

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

GROUP – A (Multiple Choice Type Questions)

1. Choose the correct alternatives for the following:

 $10 \times 1 = 10$

- Sister: bed ratio in ward as per Clinical Establishment Act is
 - a) 1:3

b) 1:5

c) 1:2

- d) none of these.
- ii) The percentage of plasma in blood is
 - a) 50%

b) 55%

c) 45%

- d) 60%.
- iii) The most common form of nosocomial infection is
 - a) urinary tract infection
 - b) surgical wound infection
 - c) bacteremia
 - d) cuteneous infection.

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iv)

v)

vi)

a)

c)

a)

b)

c)

d)

a)

b)

c)

d)

a)

c)

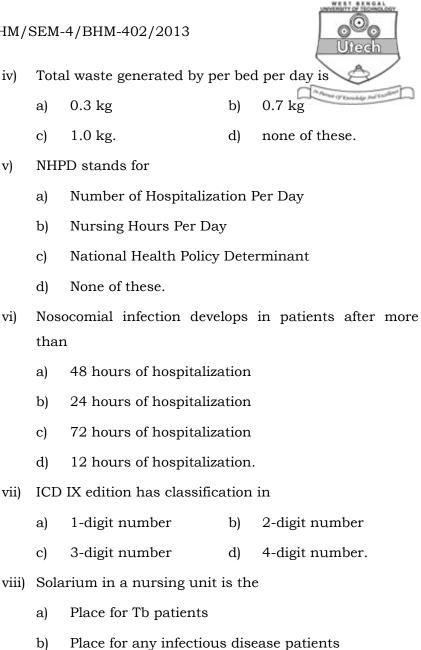
a)

b)

c)

d)

vii)



Place for enjoyment

Place for prayer.



- ix) Radiology service is part of
 - a) Clinical service
- b) Support service
- c) Utility service
- d) both (a) and (b).
- x) The national standard in use today for the accreditation of medical laboratories is
 - a) ISO-15180
- b) ISO 15189
- c) ISO 151892
- d) ISO 2001.

GROUP - B

(Short Answer Type Questions)

Write short notes on any three of the following.

 $3 \times 5 = 15$

- 2. Nosocomial Infection
- 3. PACS
- 4. Office Automation
- 5. Difference between Support & Utility services in a Hospital.
- 6. Policies & Procedures of Blood Bank.

GROUP - C

(Long Answer Type Questions)

Answer any *three* of the following.

 $3 \times 15 = 45$

7. Define Biomedical waste? Why is safe disposal of BMW important? Discuss briefly about its collection, packaging & disposal process.

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- 8. Discuss briefly about the functionaries of Housekeeping department.
- 9. What do you mean by security services? What is the importance of security service in a hospital? Write in brief about some of the security measures that should be taken in a hospital.
- 10. Define HIS. Briefly describe its importance in health care organizations. What are the characteristics of a good HIS?Name some of the advanced computer applications in the field of health care.3 + 3 + 4 + 5
- 11. Why are laundry services important in hospitals? Describe the storage conditions of a linen room. Describe the laundry process and the equipment used. 5 + 5 + 5

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