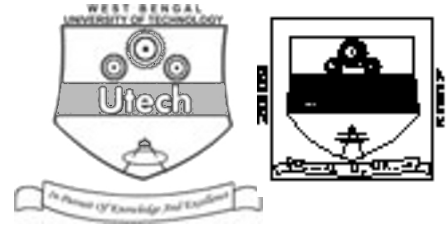


**ORGANISATIONAL BEHAVIOUR ( SEMESTER - 6 )**

**CS / HM / SEM-6 / BHM-603 / 09**



1. ....  
Signature of Invigilator

2. ....  
Signature of the Officer-in-Charge

**Reg. No.**

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**Roll No. of the Candidate**

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**CS / HM / SEM-6 / BHM-603 / 09  
ENGINEERING & MANAGEMENT EXAMINATIONS, JUNE – 2009  
ORGANISATIONAL BEHAVIOUR ( SEMESTER - 6 )**

Time : 3 Hours ]

[ Full Marks : 70

**INSTRUCTIONS TO THE CANDIDATES :**

1. This Booklet is a Question-cum-Answer Booklet. The Booklet consists of **32 pages**. The questions of this concerned subject commence from Page No. 3.
2. a) In **Group – A**, Questions are of Multiple Choice type. You have to write the correct choice in the box provided **against each question**.  
b) For **Groups – B & C** you have to answer the questions in the space provided marked 'Answer Sheet'. Questions of **Group – B** are Short answer type. Questions of **Group – C** are Long answer type. Write on both sides of the paper.
3. **Fill in your Roll No. in the box** provided as in your Admit Card before answering the questions.
4. Read the instructions given inside carefully before answering.
5. You should not forget to write the corresponding question numbers while answering.
6. Do not write your name or put any special mark in the booklet that may disclose your identity, which will render you liable to disqualification. Any candidate found copying will be subject to Disciplinary Action under the relevant rules.
7. **Use of Mobile Phone and Programmable Calculator is totally prohibited in the examination hall.**
8. You should return the booklet to the invigilator at the end of the examination and should not take any page of this booklet with you outside the examination hall, **which will lead to disqualification**.
9. Rough work, if necessary is to be done in this booklet only and cross it through.

**No additional sheets are to be used and no loose paper will be provided**

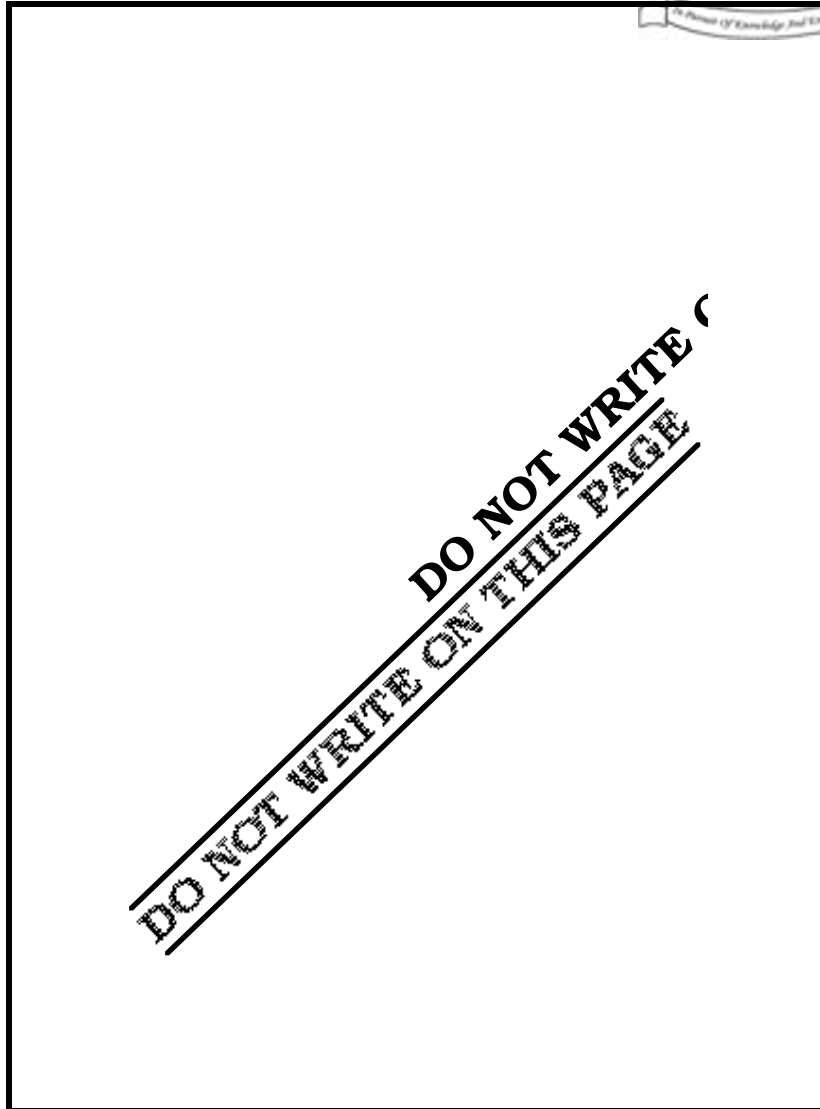
**FOR OFFICE USE / EVALUATION ONLY**

Marks Obtained

Question Number	Group – A								Group – B				Group – C				Total Marks	Examiner's Signature
Marks Obtained																		

.....  
**Head-Examiner / Co-Ordinator / Scrutineer**

**6747 (09/06)**





**ENGINEERING & MANAGEMENT EXAMINATIONS, JUNE – 2009**  
**ORGANISATIONAL BEHAVIOUR**  
**SEMESTER - 6**



Time : 3 Hours ]

[ Full Marks : 70

**GROUP – A**

**( Multiple Choice Type Questions )**

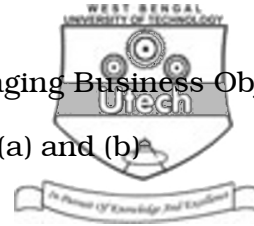
1. Choose the correct alternatives for the following : 10 × 1 = 10
- i) F. W. Taylor is the father of
    - a) Scientific Management
    - b) Modern Management
    - c) Production Management
    - d) Neo-classical Management.
  
  - ii) 'Unity of command' is one of the principles propounded by
    - a) F. W. Taylor
    - b) Henry Fayol
    - c) Douglas McGregor
    - d) Mary Parkar Follet.
  
  - iii) Need hierarchy is propounded by
    - a) Pavlov
    - b) Maslow
    - c) Chester Bernard
    - d) none of them.
  
  - iv) The highest need according to need hierarchy model is
    - a) basic
    - b) ego or esteem
    - c) social
    - d) self-actualization.
  
  - v) Expectancy theory is propounded by
    - a) Abraham Maslow
    - b) Victor Vroom
    - c) Mary Parkar Follet
    - d) None of them.



4

vi) MBO stands for

- |                            |                                |                          |
|----------------------------|--------------------------------|--------------------------|
| a) Management by Objective | b) Managing Business Objective |                          |
| c) none of these           | d) both (a) and (b)            | <input type="checkbox"/> |



vii) Dual factor theory is promulgated by

- |                     |                       |                          |
|---------------------|-----------------------|--------------------------|
| a) Frederick Taylor | b) Frederick Herzberg |                          |
| c) Henry Fayol      | d) None of them.      | <input type="checkbox"/> |

viii) Goal setting theory is propagated by

- |                       |                  |                          |
|-----------------------|------------------|--------------------------|
| a) Edwin Locke        | b) Victor Vroom  |                          |
| c) Mary Parker Follet | d) None of them. | <input type="checkbox"/> |

ix) N power refers to

- |                     |                   |                          |
|---------------------|-------------------|--------------------------|
| a) Need power       | b) Nuclear power  |                          |
| c) both (a) and (b) | d) none of these. | <input type="checkbox"/> |

x) Which one is not a Motivation theory ?

- |                     |                   |                          |
|---------------------|-------------------|--------------------------|
| a) Content theory   | b) X and Y theory |                          |
| c) Cognitive theory | d) None of these. | <input type="checkbox"/> |

**GROUP – B**

**( Short Answer Type Questions )**

Answer any *three* of the following questions.

3 × 5 = 15

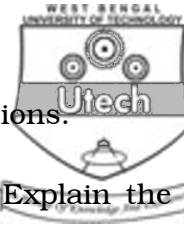
2. Discuss in brief the 'S-O-B-C model'.
3. Write down the major factors which influence Perception.
4. State the different types of Transactional Analysis. Give example.
5. How do you explain the importance of O.B. ? Give example.
6. Describe the various sources of learning.



**GROUP – C**

**( Long Answer Type Questions )**

Answer any *three* of the following questions.



3 × 15 = 45

7. Explain in brief the different types of leadership styles. Explain the Trait theories of leadership. 8 + 7
8. Describe Herzberg's Two-factor Motivation theory. Mention the difference between Maslow's Need-Hierarchy theory and Herzberg's Two-factor Motivation theory. 5 + 10
9. What do you mean by Group ? Describe the types of group. Write down the various stages of Group Development. 2 + 6 + 7
10. What is Personality ? What are the determinants of Personality ? Explain in brief the Personality traits. 2 + 5 + 8
11. What do you mean by O.B. ? Write in brief the challenges and opportunities for O.B. Explain Managerial Grid. 2 + 6 + 7

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END