Time: 3 Hours 1

CS/HM (SUPPLE)/SEM-6/BHM-603/09 ORGANISATIONAL BEHAVIOUR (SEMESTER - 6)

UNIVERSITY OF TECHNOLOGY

[Full Marks: 70

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2.	Reg Signature of the Officer-in-Charge	j. No).													$\overline{\mathbb{L}}$		
	Roll No. of the Candidate																	
	CS/HM (SU ENGINEERING & MANA ORGANISATIONA	AGE	ME	TI	EXA	MI	ΝA	TIO	NS	, A	UG	US')		-

INSTRUCTIONS TO THE CANDIDATES:

- 1. This Booklet is a Question-cum-Answer Booklet. The Booklet consists of **32 pages**. The questions of this concerned subject commence from Page No. 3.
- 2. a) In **Group A**, Questions are of Multiple Choice type. You have to write the correct choice in the box provided **against each question**.
 - b) For **Groups B** & **C** you have to answer the questions in the space provided marked 'Answer Sheet'. Questions of **Group B** are Short answer type. Questions of **Group C** are Long answer type. Write on both sides of the paper.
- 3. **Fill in your Roll No. in the box** provided as in your Admit Card before answering the questions.
- 4. Read the instructions given inside carefully before answering.
- 5. You should not forget to write the corresponding question numbers while answering.
- 6. Do not write your name or put any special mark in the booklet that may disclose your identity, which will render you liable to disqualification. Any candidate found copying will be subject to Disciplinary Action under the relevant rules.
- 7. Use of Mobile Phone and Programmable Calculator is totally prohibited in the examination hall.
- 8. You should return the booklet to the invigilator at the end of the examination and should not take any page of this booklet with you outside the examination hall, **which will lead to disqualification**.
- 9. Rough work, if necessary is to be done in this booklet only and cross it through.

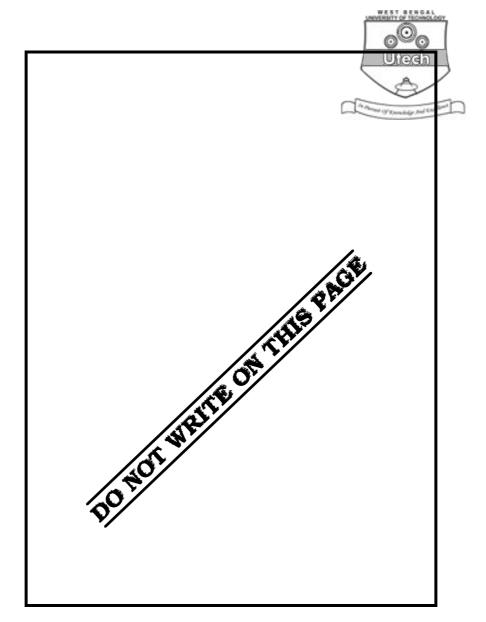
No additional sheets are to be used and no loose paper will be provided

FOR OFFICE USE / EVALUATION ONLY Marks Obtained																	
Group – A Group – B Group – C														- C			
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Head-Examiner/Co-Ordinator/Scrutineer

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CS/HM (SUPPLE)/SEM-6/BHM-603/09 ORGANISATIONAL BEHAVIOUR SEMESTER - 6

Time: 3 Hours] [Full Marks: 70

GROUP - A

(Multiple Choice Type Questions)

1.	Cho	ose th	e correct alternatives for any te	n of th	ne following :	10 × 1 = 10
	i)	Need	d hierarchy theory on motivation	n prop	ounded by	
		a)	Maslow	b)	Hertzberg	
		c)	Vroom	d)	None of these.	
	ii)	S-O	-B-C model tries to explain the	proces	es of	
		a)	Human behaviour	b)	Burnout process	
		c)	MBO	d)	None of these.	
	iii)	Pred	lisposition of opinion or interest	t is cal	led	
		a)	Attitude	b)	Perception	
		c)	Behaviour	d)	Value.	
	iv)		refers to the tendency of	of judg	ging the person entirely on	the basis of
		a sir	ngle trait.			
		a)	Expectancy	b)	Projection	
		c)	Halo Effect	d)	Stereotyping.	
	v)	Acco	ording to which theory, huma	n psy	chological makeup compri	ses of three
		Stru	ectural components - id, ego and	d supe	erego?	
		a)	Type theory	b)	Trait theory	
		c)	Intrapsychic theory	d)	Self-theory.	

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VI)	Acco	ording to JOHARI willdow, what	is kiio	wil to us and to others is know	vii as
	a)	Blind area	b)	Private area Ulech	
	c)	Dark area	d)	Public area.	
vii)	Inne	r disposition of an individual is	known	as	
	a)	Personality	b)	Individuality	
	c)	Learning	d)	None of these.	
viii)	Acco	ording to Hertzberg's theory of	f moti	vation, Hygiene factors wher	n Absent
	incre	ease			
	a)	Satisfaction	b)	Dissatisfaction	
	c)	Motivation	d)	Morale.	
ix)	Rem	embrance of learned behaviour	over ti	me is called	
	a)	Retention	b)	Reinforcement	
	c)	Extinction	d)	Response.	
x)	Achi	evement, Prestige, Reputation a	re asso	ociated with	
	a)	Self-actualization	b)	Esteem needs	
	c)	Hygiene factor	d)	None of these.	
xi)	The	process by which an individua	al orga	nizes and interprets his/her	sensory
	impr	ressions in order to give a meaning	ing to 1	his/her environment is	
	a)	Perception	b)	Attitude	
	c)	Values	d)	Learning.	
xii)	n-Af	f. refers to			
	a)	Need for power	b)	Need for Affiliation	
	c)	Both (a) & (b)	d)	None of these.	

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GROUP – B

(Short Answer Type Questions)

Answer any three of the following.



- 2. Define OB? What are the main features of OB?
- 3. What is a group? Explain the process of group formation.
- 4. Describe the S-O-B-C model in OB.
- 5. What do you mean by leadership? Explain the Managerial Grid.
- 6. What is personality? State the factors that influence personality.

GROUP - C

(Long Answer Type Questions)

Answer any three questions.

 $3 \times 15 = 45$

- 7. Discuss the various opportunities and challenges of OB. What are the contributing fields of OB? 10 + 5
- 8. Discuss the various aspects of the Johari window. How is it important in an organization? 8+7
- 9. Who is a manager? Discuss management roles, management functions and management skills. How is a manager different from a leader? 1 + 10 + 4
- 10. What is perception? What is perceptual selectivity? Discuss the factors influencing perception. Distinguish between perception and attitude. Give example. 2 + 2 + 8 + 3
- 11. What is motivation? Critically discuss the different theories of motivation as developed by Maslow, McClelland, Hertzberg and Alderfer.2 + 13

END