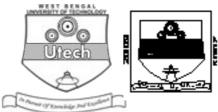
PRODUCTION MANAGEMENT (SEMESTERS - 2 & 4)

CS/MBA (O)/SEM-2 (FT) & 4 (PT)/MB-204/09



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	Roll No. of the Candidate												
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PRODUCTION MANAGEMENT (SEMESTERS - 2 & 4)

Time: 3 Hours] [Full Marks: 70

INSTRUCTIONS TO THE CANDIDATES:

- This Booklet is a Question-cum-Answer Booklet. The Booklet consists of 32 pages. The questions of this 1. concerned subject commence from Page No. 3.
- 2. In Group - A, Questions are of Multiple Choice type. You have to write the correct choice in the box provided against each question.
 - b) For Groups - B & C you have to answer the questions in the space provided marked 'Answer Sheet'. Questions of Group - B are Short answer type. Questions of Group - C are Long answer type. Write on both sides of the paper.
- Fill in your Roll No. in the box provided as in your Admit Card before answering the questions. 3.
- 4. Read the instructions given inside carefully before answering.
- You should not forget to write the corresponding question numbers while answering. 5.
- Do not write your name or put any special mark in the booklet that may disclose your identity, which will 6. render you liable to disqualification. Any candidate found copying will be subject to Disciplinary Action under the relevant rules.
- 7. Use of Mobile Phone and Programmable Calculator is totally prohibited in the examination hall.
- You should return the booklet to the invigilator at the end of the examination and should not take any 8. page of this booklet with you outside the examination hall, which will lead to disqualification.
- 9. Rough work, if necessary is to be done in this booklet only and cross it through.

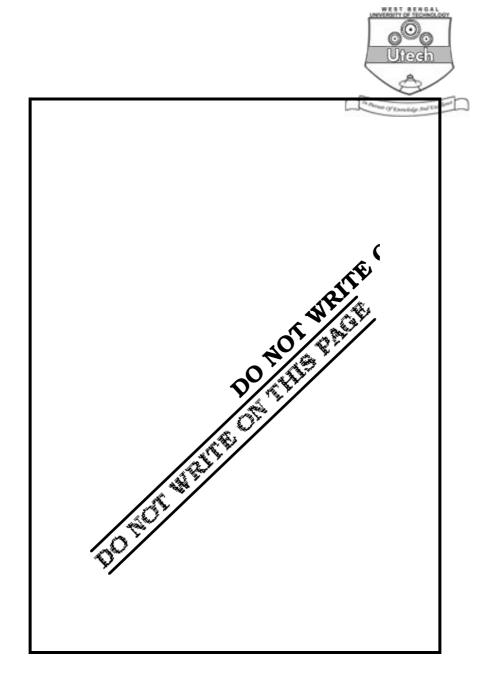
No additional sheets are to be used and no loose paper will be provided

FOR OFFICE USE / EVALUATION ONLY Marks Obtained Group - A Group - B Group - C Total Examiner's Question Number Marks Signature Marks **Obtained**

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51005 (30/05) (O)







PRODUCTION MANAGEMENT 2009

SEMESTERS - 2 & 4

Time: 3 Hours [Full Marks: 70

GROUP - A

(Multiple Choice Type Questions)

l.	Cho	ose th	e correct alternatives for any	ten o	f the following :	10 × 1 = 10
	i)	Proc	luction Management is valid	for		
		a)	manufacturing	b)	hospital	
		c)	educational institution	d)	banks	
		e)	hotel	f)	all of these	
		g)	none of these.			
	ii)	Mea	sure of efficiency of a produc	etive s	ystem is also known as	
		a)	utility	b)	efficacy	
		c)	effectiveness	d)	productivity.	
	iii)	Bato	ch production system is adop	ted w	hen	
		a)	'volume' is very large and 'v	ariety	' is less	
		b)	arge			
		c)	both the 'volume' and 'varie	ty' are	e medium.	
	iv)	Man	-Machine Chart is used in			
		a)	job scheduling	b)	routing	
		c)	plant layout designing	d)	none of these.	



v)	An e	effective quality control operation starts from	
	a)	the inspection of input materials at the beginning of the production pr	rocess
		and continues as per the inspection schedule	
	b)	inspection at the end of the production process	
	c)	as and when the inspection is called for defective materials arising production.	out of
vi)	Proc	duction Planning and Control activities are carried out to	
	a)	ensure timely delivery	
	b)	utilise resources effectively and economically	
	c)	both of these.	
vii)	Whi	ich is not <i>true</i> in case of a good 'product layout' ?	
	a)	The entire line gets immobilised if any one station is under break-dow	n
	b)	Machine utilisation is usually very high	
	c)	Is a very flexible system.	
viii)	For	an integrated Steel Plant, the plant location decision will be chiefly influ	enced
	by t	the consideration of	
	a)	proximity to the market	
	b)	proximity to the raw material supply source	
	c)	availability of electricity.	
ix)	'Woı	ork Measurement' is done for	
	a)	determining the standard time	
	b)	streamlining the method	
	c)	ensuring high productivity.	



Statistical Quality Control is done to X) prevent any defective product from going out of the factor a) observe the trend of product quality b) c) intiate corrective action if quality trend shows an adverse pattern. 'Critical Ratio Scheduling' attempts to balance between approaches like xi) 'Earliest Due Date' and 'Shortest Processing Time' a) 'Easliest Due Date' and 'First Come First Serve' b) c) 'Shortest Processing Time' and 'First Come First Serve'. xii) The premise of Just in Time (JIT) approach is a) no interruption of flow in the supply chain to have no buffer stock b)

GROUP - B

(Short Answer Type Questions)

Answer any *three* of the following questions.

 $3 \times 5 = 15$

- 2. Indicate the steps in 'Production Planning and Control'.
- 3. Differentiate between predictive and preventive maintenance practices.

not to procure material earlier than one hour.

- 4. Distinguish between product and process layout.
- 5. Describe the exponential smoothing method for demand forcasting.

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c)



6 **GROUP – C**

(Long Answer Type Questions)

Answer any three of the following questions.

 $3 \times 15 = 45$

- 6. What do you understand by Acceptance Sampling? Explain the significance of AQL and LTPD in acceptance sampling with the help of OC curve. Explain producer's and consumer's risk. 5 + 5 + 5
- 7. a) What are the criteria for a good plant layout? What are the various costs associated with the decision of a good plant layout?
 - b) Differentiate between the Q-system and the P-system of Inventory Management. The following information is given below for an inventory management system allowing shortages:

Demand per annum : 600 units

Unit cost : Rs. 40/-

Shortage cost : Rs. 20/- per unit per annum

Carrying cost : Rs. 50/- per unit per annum

Procurement cost : Rs. 100/- per order.

Calculate the EOQ and maximum shortage level.

- 7
- 8. a) Discuss the objectives of a proper material handling system. What are the criteria for selection of good material handling equipment?
 - b) Explain the benefits and costs associated with Preventive Maintenance. What do you understand by the term 'Total Productive Maintenance'?
- 9. a) "Work study involves the role of the management, supervisors, workers and also the work study men." Elaborate. What are the pre-requisities of performing a good study?
 - b) What are the basic objectives of work measurement? Why should we consider allowances while calculating the standard time of completing a job?
- 10. a) Explain when you will use the qualitative method of forecasting. 5
 - b) When will you use Statistical Methods of Quality Control ? What are its advantages? 5 + 5