



- iv) PERT chart is related to which field of management ?
- a) Material Management
 - b) Marketing Management
 - c) Project Management
 - d) None of these.
- v) The objective of operational planning of a hospital is
- a) programme formulation and implementation
 - b) mission development
 - c) service determination
 - d) expansion and diversification.
- vi) Code white indicates
- a) fire drill
 - b) bomb threat
 - c) security emergency
 - d) all clear.
- vii) Job description is also referred as
- a) job specification
 - b) man specification
 - c) job analysis
 - d) none of these.
- viii) Work study is also known as
- a) time-motion study
 - b) method study
 - c) value analysis
 - d) none of these.
- ix) Bed occupancy ratio is
- a) number of beds : patients
 - b) number of vacant beds : patients
 - c) number of doctors : number of sisters
 - d) none of these.



- x) Business Game is a popular
- a) training procedure
 - b) role-playing exercise
 - c) simulation
 - d) all of these.

GROUP – B

(Short Answer Type Questions)

Write short notes on any *three* of the following.

3 × 5 = 15

2. Triage.
3. Hospital Commissioning.
4. Utility Services & Support Services.
5. OPD flow chart in a Hospital.
6. Space programming for a Hospital.

GROUP – C

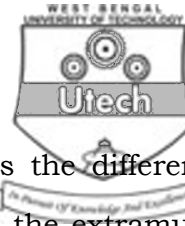
(Long Answer Type Questions)

Answer any *three* of the following.

3 × 15 = 45

7. "Hospital is a Complex Entity." – Discuss.
8. What are the challenges faced by a Hospital administrator ?
You as an administrator of a city Hospital, elaborate some strategies you will develop to face the challenges. 6 + 9
9. You as a Hospital Management Consultant is asked to set up a 200 bedded Hospital in Kolkata with all diagnostic facilities and a pharmacy.
Now elaborate on how you will proceed to commission the same and hand over it to the client.
10. Discuss the role of Hospital in mass casualty management.

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11. What do you mean by a Hospital ? What is the difference between Health care and Medical care ? List the extramural and intramural functions of a Hospital. What are the peculiarities of a Hospital ?

1 + 2 + 6 + 6

