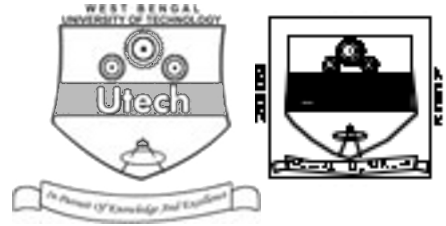


# PUBLIC SYSTEMS MANAGEMENT ( SEMESTERS - 4 & 6 )

CS/MBA/SEM-4FT & 6PT/MB-404/09



1. ....  
Signature of Invigilator

2. ....  
Signature of the Officer-in-Charge

Reg. No.

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Roll No. of the Candidate

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CS/MBA/SEM-4FT & 6PT/MB-404/09

ENGINEERING & MANAGEMENT EXAMINATIONS, APRIL – 2009

# PUBLIC SYSTEMS MANAGEMENT ( SEMESTERS - 4 & 6 )

Time : 3 Hours ]

[ Full Marks : 70

### INSTRUCTIONS TO THE CANDIDATES :

- This Booklet is a Question-cum-Answer Booklet. The Booklet consists of **32 pages**. The questions of this concerned subject commence from Page No. 3.
- In **Group – A**, Questions are of Multiple Choice type. You have to write the correct choice in the box provided **against each question**.
  - For **Groups – B & C** you have to answer the questions in the space provided marked 'Answer Sheet'. Questions of **Group – B** are Short answer type. Questions of **Group – C** are Long answer type. Write on both sides of the paper.
- Fill in your Roll No. in the box** provided as in your Admit Card before answering the questions.
- Read the instructions given inside carefully before answering.
- You should not forget to write the corresponding question numbers while answering.
- Do not write your name or put any special mark in the booklet that may disclose your identity, which will render you liable to disqualification. Any candidate found copying will be subject to Disciplinary Action under the relevant rules.
- Use of Mobile Phone and Programmable Calculator is totally prohibited in the examination hall.**
- You should return the booklet to the invigilator at the end of the examination and should not take any page of this booklet with you outside the examination hall, **which will lead to disqualification**.
- Rough work, if necessary is to be done in this booklet only and cross it through.

**No additional sheets are to be used and no loose paper will be provided**

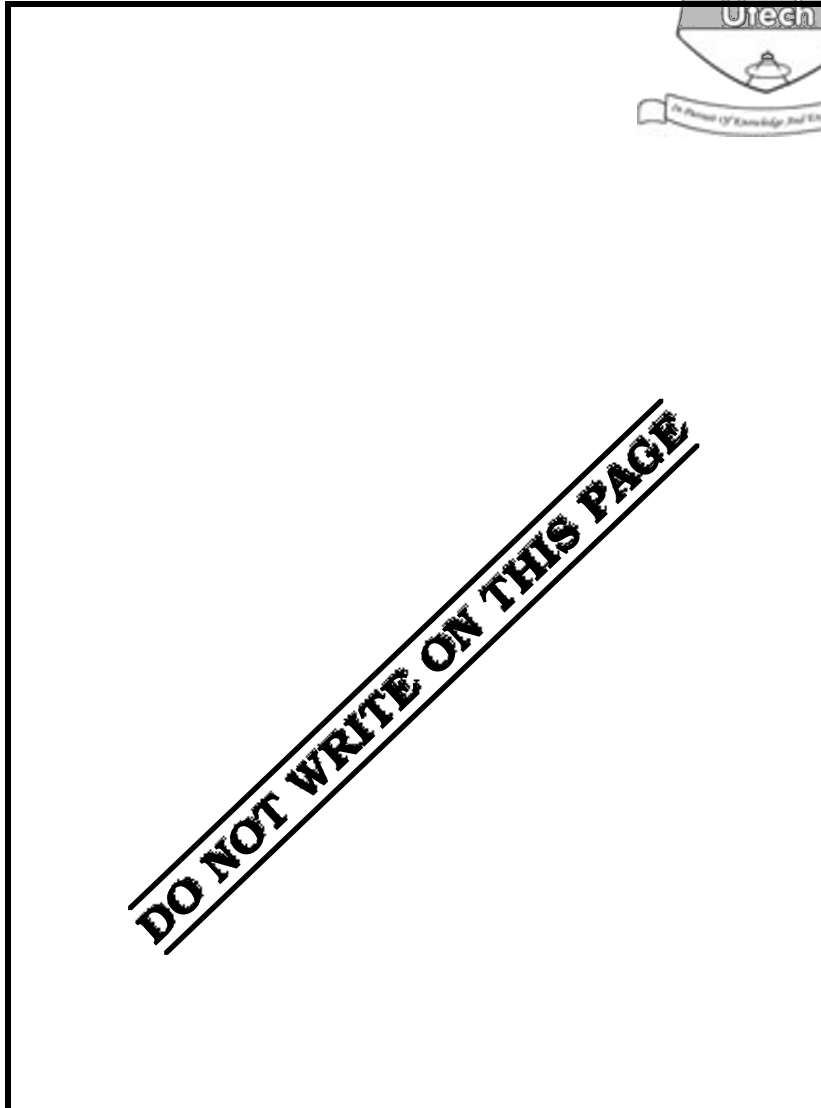
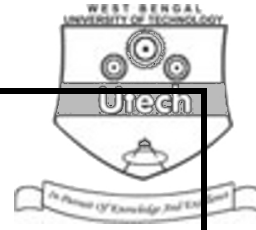
### FOR OFFICE USE / EVALUATION ONLY

Marks Obtained

Question Number	Group – A					Group – B					Group – C					Total Marks	Examiner's Signature
Marks Obtained																	

.....  
Head-Examiner/Co-Ordinator/Scrutineer

**4434 (27/04)**





## ENGINEERING &amp; MANAGEMENT EXAMINATIONS, APRIL - 2009

## PUBLIC SYSTEMS MANAGEMENT

## SEMESTERS - 4 &amp; 6



Time : 3 Hours ]

[ Full Marks : 70

## GROUP - A

## ( Multiple Choice Type Questions )

1. Choose the correct alternative for any *ten* of the following : 10 × 1 = 10
- i) The major objective of power sector reforms is
- a) quality supply of electricity at affordable and reasonable prices
- b) privatization of generation and distribution of electricity
- c) investing in upgradation of the distribution infrastructure
- d) all of these.
- ii) Which of the following activities is unlikely to be a part of hospital management ?
- a) Accounting b) Training and development
- c) Manufacturing d) Administration.
- iii) TRAI was established
- a) to provide entire range of telecom services in the country
- b) to regulate telecommunication services
- c) to manufacture the entire range of telecom equipment
- d) to provide telecom solutions from concept to completions.
- iv) Philately is
- a) a hobby
- b) commemorative postage stamps issued by the Dept. of Posts
- c) to send a post via internet
- d) a telegram.
- v) MIS means
- a) Monthly Income Scheme
- b) Management Income Scheme
- c) Monthly Investment Scheme
- d) Management Installment Scheme.



- vi) Which of these is used as an indicator for benchmarking of health status of a country ?
- a) Infant mortality rate                      b) Rate of growth of population  
c) Literacy rate                                      d) Rate of poverty.
- vii) Civil aviation sector has which of the main functions ?
- a) Regulatory                                      b) Infrastructural  
c) Operational                                      d) All of these.
- viii) What is demurrage on railway wagons ?
- a) Damage charge of wagon  
b) Insurance charge on wagon  
c) Detention charge of wagon  
d) Ground rent charge on wagon.
- ix) Integral Coach Factory is situated at
- a) Perambur                                      b) Chittaranjan  
c) Jamalpur                                      d) Kapurthala.
- x) Which of the following recommendations of Committees was considered by the Government of India in building health care system in India ?
- a) Joseph Bhora Committee Report  
b) Dr. B. R. Ambedkar Committee Report  
c) Dr. B. C. Roy Committee Report  
d) Dr. Phadke Committee Report.
- xi) Where is the National Inland Navigation Institute ( NINI ) located ?
- a) Delhi    b) Patna  
c) Guwahati                                      d) Kolkata.
- xii) Which of these concept is used for determination of economics of transportation of cargo ?
- a) Ton    b) km  
c) Ton-km                                      d) Cubic Metre.



5

**GROUP – B**

**( Short Answer Type Questions )**

Answer any *three* of the following.



3 × 5 = 15

2. Discuss various financial services being received from post offices in India.
3. Write short note on ESI Hospitals and Community Health.
4. What is inland water transport ? What are its advantages and limitations ?
5. Discuss Management of Educational institutes in India.
6. Explain the operational functions in the Ministry of Civil Aviation.
7. Explain Medical Council of India.

**GROUP – C**

**( Long Answer Type Questions )**

Answer any *three* questions.

3 × 15 = 45

8. Describe the structure of Health Organisation of India operating under different levels.
9. What are the determinants of National Health Policy ?
10. What is meant by Public System Management ? Enumerate the role and importance of public systems in current socio-economic environment.
11. Discuss the importance of transport in the national economy.
12. Discuss various methods of transportation of energy reasources.
13. Discuss the function of the following PSUs and local bodies in India :      4 + 4 + 4 + 3
  - a) Power Sector
  - b) Educational Institutions
  - c) Post & Telegraphs
  - d) Co-operatives.

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END